24/7 Retirement Account Access

web: https://myaccount.ascensus.com/rplink

phone: 866-809-8146

managing your retirement account

easy, convenient web and phone access

To help you meet your retirement goals, Ascensus makes it easy for you to manage your retirement account—whether you prefer the web or our automated phone system.

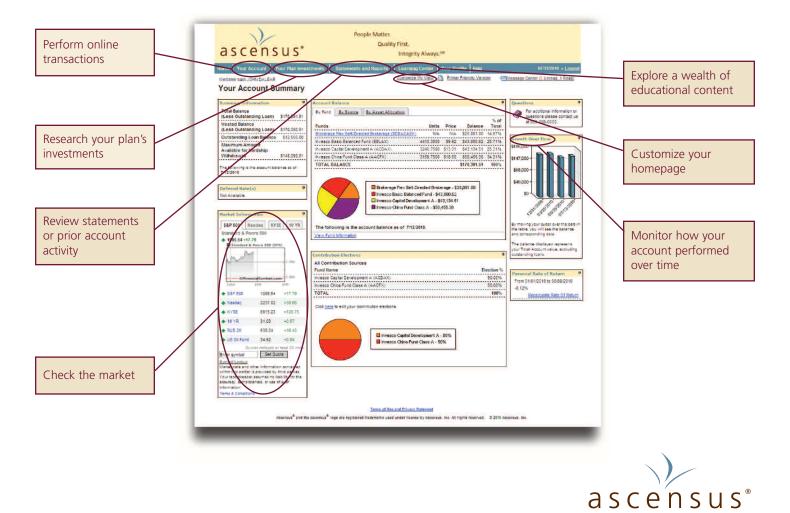
The website includes a customizable dashboard view of information used most: real-time market updates, account summary and contribution elections. Our Learning Center provides educational content to help you make investment decisions and simplify managing your retirement account. You can also perform many of the same account management functions through our Interactive Voice Response (IVR) system. To help you get the most value from your retirement plan, Ascensus is dedicated to delivering the tools and services you need.

web access

Access your secure account at https://myaccount.ascensus.com/rplink. After you login, you can customize your homepage as a dashboard to include the features you use most.

First-time users:

Click Register Here on the login page and follow the prompts to sign up for account access.





phone access

Call the IVR system at 866-809-8146 from a touch-tone phone to stay connected to your retirement account or complete transactions. To access your account in English or Spanish:

Enter your 4-6 character
 Personal Identification
 Number (PIN)

First-time callers: Follow the prompts to establish your PIN. You will be asked to provide your social security number and date of birth.

menu options:

- 1 General information/set or reset PIN
- 2 Account balance
- 3 Contributions
- 4 Balance exchange
- 5 Plan loans
- 6 Distributions
- 8 Return to main menu
- 9 End your call
- 0 Speak to a Participant Services Representative
- Select the menu option you want

pick your method: web or IVR¹

Function	Web	IVR
Check account balance	~	v
Change deferral rate	~	\checkmark
Change contribution elections	v	\checkmark
Request a distribution	v	\checkmark
Get fund pricing and performance history	~	\checkmark
Get account activity history	~	V
Transfer money between investments ²	~	V
Model and/or request a loan	 ✓ 	✓ (Request loan paperwork only)
View and print your statement	~	✔ (Request hardcopy statement only)
Obtain a fund fact sheet and prospectus	~	
Calculate your personal rate of return	~	
Set up automatic account rebalancing	~	
Explore educational content	~	
Check market information	~	
Track account performance over time	~	

¹Available features may vary.

²Transfer requests received by 3:00 p.m. Eastern Time will be processed at that day's price. Transfers requested after 3:00 p.m. Eastern Time will be processed the next day the stock markets are open.

Ascensus® and the Ascensus logo are registered trademarks of Ascensus, Inc. "People Matter. Quality First. Integrity Always." is a registered trademark used under license by Ascensus, Inc.

People Matter. Quality First. Integrity Always.®